

Sun Decking Pty - Limited Warranty

WPC composite decking boards

Sun Decking warrant to the purchaser of Sun Decking that the composite decking boards known as 'Classic' and 'Elite' will not split, splinter, rot, or suffer from structural damage from termites, for a period of fifteen years.

Sun Decking liability is limited only to the replacement of defective product by substituting equivalent Sun Decking boards.

The warranty is to the original purchaser and starts from the original invoice date. It covers full replacement of the defective parts during the first five or six years. In years 6 to 10 the replacement boards are prorated in accordance with the table shown below.

In commercial use Sun Decking warrant a period of 10 years from the original date also. The warranty in place represents a failure of manufacture, this is not a warranty against traffic wear and tear. Purchasers need to discuss with Sun Decking and assure themselves of the characteristics of the WPC decking product with their intended use in mind.

Exposure to chemicals, solvents and general damage

WPC is durable and long lasting. It will however be damaged with the application of solvents. Damage arising from staining, painting, accidental spillage of solvents, oils and other chemical that cause damage is not warranted by Sun Decking. Damage caused by burns from any source, rust stains, grease spillages and other staining agents such as tree saps and berries are not covered in this warranty.

Colour Fade

The product known as our 'Classic' composite board will go slightly lighter in the first 3 months of use as a result of UV exposure. We have samples of product that are 'aged' by the sun and recommend that you have one of these before purchase to assure yourself of the longer term colour tones of the product.

Sun Decking do not warrant the 'Classic' product against fading, notwithstanding that we will be entirely transparent with you in respect of the colour characteristics.

The product marketed as 'Elite' is a capped product that is designed to be highly resistant to fade. We warrant this product against any significant fade for a period of five years. We hold original boards of each colour batch and whilst any minimal colour fade is subjective we honour warranty on any boards that are faded and cause a detriment.

Act of God

The warranty does not cover fire, flood, lightening and other acts of god.

Sun Decking Pty - Limited Warranty

Failure to install professionally

Even solid core durable and tough WPC decking that is designed to be robust will fail if not installed correctly. The product will not be warranted for failure as a result of poor installation practice. This means installing to recognised building standards. Notwithstanding, the decking must be installed joist of 450mm maximum spacing. In commercial and heavy use this spacing must be 350mm maximum.

The product must be maintained and operated for the purpose which it was intended.

Damage in use

The WPC decking is inherently stable, and yet is not indestructible: Sun Decking do not warrant the product against scratches and dents caused by use. If you are unsure of the durability of the product you must assure yourself before purchase and Sun Decking make no express claims of fitness for purpose.

Mould

Failure to maintain its cleanliness will create problems of mould growth on the product, which is inherently inorganic and will not create mould. Sun Decking does not warrant against mouldy decks caused by dirt on the product.

Limitations

This limited warranty is non-transferable from person to person or location to location.

The purchaser can present the original sales invoice or receipt that shows the invoice number and the date of purchase.

Sun Decking reserve the right to decline any warranty claim if a purchase invoice is not provided, in practice we keep records of all purchases and you will be recorded as an original purchaser with us.

General Conditions

Sun Decking will not be responsible for costs incurred with respect of removal of products or alternative replacement materials in any warranty claim.

Sun Decking liability for non personal injury claims shall not exceed the replacement value of the products.

Sun Decking are a family business who will listen to our customers and work to ensure you are happy with our products. If there is a real issue with the integrity of the product we have sold we will work with constructively to resolve any failure of our product within the scope of warranty.

Sun Decking Pty - Limited Warranty

Sun Decking 15 year residential limited warranty structure and 10 year commercial

Application		
Time from purchase date	Residential use	Commercial use
1	Replace 100% of product	Replace 100% of product
2	Replace 100% of product	Replace 100% of product
3	Replace 100% of product	Replace 100% of product
4	Replace 100% of product	Replace 100% of product
5	Replace 100% of product	Replace 80% of product
6	Replace 80% of product	Replace 50% of product
7	Replace 80% of product	Replace 40% of product
8	Replace 70% of product	Replace 30% of product
9	Replace 50% of product	Replace 20% of product
10	Replace 50% of product	Replace 10% of product
11	Replace 30% of product	
12	Replace 30% of product	
13	Replace 20% of product	
14	Replace 20% of product	
15	Replace 10% of product	